



### **Pool Rules –Ramada Hotel, Telford.**

We would appreciate your support in following the below guidance and rules when visiting this venue, the swim school can only remain operational with the support of our venues and part of our contract details that we will all adhere to the guidance and expectations they set out.

1. There should ideally be 1 adult per child maximum on pool side, in viewing area. This assists in keeping environment conducive to a good learning atmosphere. Space is also limited at this venue. Try and sit in viewing area where possible. Additional adults and others are welcome to sit in Hotel areas (Bars/ Lounges/ Reception) away from poolside.
2. All children must use the changing rooms and not get changed poolside. Please note and adhere where possible to the Maximum age of gender changing room usage as set by the Hotel.
3. Please ensure swimmers shower before entering the pool, and be very careful when moving around due to wet floors.
4. Please bring your own towels and ensure you sign in upon arrival.
5. Please do not arrive more than 10 minutes before your lesson – if you do please wait in reception area.
6. Children must sit poolside and remain supervised until the lessons begin and must not enter the pool outside of lesson times, as insurance only covers you during designated swimming session. Out of lesson Swimming passes can be purchased from Hotel at reduced rate but are monitored, please only allow swimmers to use pool if such passes have been purchased as this is very important. Please ensure your child is suitably supervised if such activity is taking place.
7. Once the lesson finishes children must vacate the pool and return promptly to their responsible adult.
8. Parents must ensure the children are well enough to enter the pool and please do not let them eat within an hour before their lesson – we have had instances of children being sick in the pool resulting in pool closure and cancelled lessons.
9. No food or drink to be consumed poolside, unless water/ soft drink in plastic container. NO GLASS is to be taken poolside under any circumstances.
10. Please keep Mobile phone and other such devise usage down to minimum, calls and video/ photography are prohibited.

Thank you very much for your support, many thanks, all the team @ Duck N Dive Limited